UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency Washington, DC 20250 **Notice AO-1219**

For: FSA National and State Office Employees

EDSO Program Assignments

Approved by: Acting Administrator

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1 Overview

A

Background Because of several changes in personnel, the list of personnel and assignments in

Notice AO-1193 is out-of-date.

В

Purpose This notice provides:

- an up-to-date list of EDSO contacts for guidance in obtaining assistance
- EDSO workflow
- a list of program responsibilities of EDSO employees.

C

Effective Date The EDSO program assignments in this notice are effective immediately.

2 EDSO Responsibilities

A

EDSO

See Exhibit 1 for key EDSO employee:

- Assignments

 names
 - telephone and FAX numbers
 - program assignments.

Continued on the next page

Disposal Date	Distribution
August 1, 2001	All FSA National and State Office employees

2 EDSO Responsibilities (Continued)

B

Contacts

SED's and State Office personnel shall:

- direct all program questions, issues, program-related telephone calls, and written correspondence to the appropriate program division, which is the primary contact
- send **only** correspondence for EDSO's response to EDSO
- address all other correspondence to the appropriate program division using their STOP Code
- not send correspondence through EDSO
- **not** send copies of correspondence sent to primary contacts to EDSO.

EDSO shall serve as a secondary contact to SED's and State Offices if they are not receiving a response from the primary contact in a timely manner.

C Advisory Committees

EDSO will be the facilitator who will activate and keep the STC and SED National Advisory Committees involved. These Advisory Committees will be involved in:

- recommending changes in FSA programs
- reviewing proposed changes
- keeping the Administrator's Office apprised of current issues in agriculture regionally and nationally.

EDSO employees will serve as a primary contact if any SED requests that an SED or STC National Advisory Committee review specific programmatic barriers that hinder effective service to all of FSA's potential customers.

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2 EDSO Responsibilities (Continued)

D EDSO Employees

Directly contact appropriate EDSO employees for:

- State and County personnel issues and problems
- State budgets
- reporting fraud, investigations, and delivery problems.

Note: When a case of fraud or abuse is reported, follow procedures in 9-AO and contact OIG immediately. For other cases that are discovered while checking or working with a case or file, follow procedures in 4-CP.

Use **EDSO** staff as **primary** resources for the following:

- ensuring that responses from program divisions are provided in a timely manner
- coordinating responses requiring input from more than 1 division
- ensuring consistency of responses
- disaster updates and reports
- inter-Agency and Departmental issues
- outreach, farmers market, and gleaning activities
- congressional inquiries
- weekly activity reports and briefing material requests for Secretarial visits
- personnel issues, and general, and individual cases
- staffing
- budgets
- EEO and CR investigative and resolution issues
- hotline complaints
- COC elections and STC appointments

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2 EDSO Responsibilities (Continued)

D EDSO Employees (Continued)

- questions and issues about SED and STC National Advisory Committees
- reporting fraud, investigations, the need for investigations, other reportable offenses, and delivery disruptions or problems
- strategic planning
- automation issues.

EDSO Assignments

Employee	Telephone Number	FAX Number	Assignments
Robert Springer	202-690-2807	202-690-3309	Executive Director for State Operations
Sharon Edwards	202-690-2807	202-690-3309	Secretary
Phil Blalock	202-720-7576	202-690-3309	 Deputy Director, EDSO OIG/Hotline complaints Contact for Under Secretary and Secretary's Offices EDSO speaking representative
Theresa Gouker	202-690-1096	202-690-3309	Secretary (also for Eddie Moore)
John Chott	202-720-9710	202-690-3309	Personnel appeals
Tim Denley	202-720-2117	202-690-0434	 Contact person for SED's STC appointments Coordinator for SED/STC communications STC Leadership Group contact
Jim Monahan	202-720-8202	202-690-0434	 Congressional contacts SED Leadership Council contact SED Contact person Interagency issues Special assignments
Chester Bailey	202-720-1471	202-690-3003	Mediation Program
Sue King	816-926-6189	816-823-2464	Liaison with KC OfficesGleaning/farm marketsCommunity food security initiative
Ron Holling	202-720-8530	202-690-3309	Minority Farm RegisterSpecial projects
Cliff Herron	202-720-7619	202-690-4727	Outreach Program CoordinatorAfrican American Outreach
Vacant			Women and Asian Outreach

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EDSO Assignments (Continued)

Telephone		
Number	FAX Number	Assignments
202-260-5918	202-690-4727	Native American Outreach
		Outreach Budgets
		National Native American Liaison
		Oversight of Rural Rehabilitation Funds
		Hispanic American Outreach
202-260-5876	202-690-4727	Secretary
202-720-3805	202-690-0820	Special projects
		EDSO speaking representative
		Personnel Issues and Settlements
		Staffing and Ceilings
		Travel Issues
		SED or STC Advisory Committee
202-720-7094	202-690-0434	• GIS/BPR Issues
		• FLP Issues (Consent Decree/LAA)
		• COR Issues
		• FMD Claims
202 720 0702	202 (00 0424	SED or STC Advisory Committee
202-720-8782	202-690-0434	• COC Issues
		• COC elections
		MSD, Space and Leasing IssuesSTC minutes
202 720 7220	202 (00 0424	
202-720-7228	202-690-0434	CAMS Issues Price Support DACO Issues
		Price Support, DACO IssuesNAP/Disaster Issues
		 NAF/Disaster Issues SED or STC Advisory Committee
202-720-3503	202-690-0434	Secretary (alsoTim Denley and Jim Monahan)
		Small farm issues
202-120-4140	202-720-3900	Small farm issuesDairy
		Board nominations
		EDSO speaking representative
	Number 202-260-5918 202-690-1700 202-260-5876	Number FAX Number 202-260-5918 202-690-4727 202-690-1700 202-690-4727 202-260-5876 202-690-0820 202-720-3805 202-690-0820 202-720-7094 202-690-0434 202-720-8782 202-690-0434 202-720-7228 202-690-0434 202-720-3593 202-690-0434

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EDSO Assignments (Continued)

	Telephone		
Employee	Number	FAX Number	Assignments
Star Bryant	202-720-0183	202-690-0757	 Hotline/Complaints investigations and audits Personnel issues and settlements Staffing and Ceilings SED or STC Advisory Committee
Phil Brockman	202-690-8034	202-720-5900	 PA Issues, AMTA Tobacco/peanuts issues PL, Farm Records Employee Associations Contact
Sederis Fields	202-720-7552	202-720-5900	CR performanceMediation IssuesBlack farmers settlement
Vacant			Secretary
Vacant			Public relationsLegislative AffairsEDSO speaking representative
Chuck Berge	202-720-6941	202-720-8827	 Personnel Issues and Settlements Staffing and Ceilings State and Field Office Budgets Workload and Work Measurement
Charles Sims	202-720-0063	202-720-5900	Automation/ITSDConservationFSA office trackingCompliance
Ken Nagel	202-720-7890	202-720-5900	 Farm Loan Issues FMD Claims Travel issues SED or STC Advisory Committee
April Fenwick	202-720-6803	202-720-5900	Secretary